



Main Branch:

1301 Clearview Parkway
Metairie, LA 70001
504.834.2780 ph

Luling Branch:

149 Hall St.
Luling, LA 70070
985.785.0313 ph

Baton Rouge Branch:

8054 Summa Ave., Ste. C
Baton Rouge, LA 70809
225.766.1350 ph

Houston Branch:

12174 Greenspoint Dr.
Houston, TX 77060
281.877.9224 ph

WDSU Branch:

846 Howard Ave.
New Orleans, LA 70113
504.679.0715 ph

Children's Hospital Branch:

200 Henry Clay Ave.
New Orleans, LA 70118
504.894.8622 ph



Member PrivilegeSM

*Overdraft Privilege for
your Checking Account*



At times, unanticipated expenses or unforeseen problems can leave you with too little cash in your checking account. Having a check returned due to insufficient funds can be a costly, inconvenient and potentially embarrassing experience.

At Coastland Federal Credit Union, we do not encourage overdrafts. As always, we encourage you to manage your finances responsibly. However, we want to save you from the additional merchant fees and possible damage to your credit history that might result if a check is returned.

That's why we provide "Member Privilege[®]," a special overdraft service for Coastland Federal Union's members.

What is Member Privilege[®]?

Member Privilege[®] is an overdraft service requiring no action on your part. You don't have to sign anything. Your Member Privilege limit amount will be automatically assigned.

*How does Member Privilege work?**

As long as you maintain your account in good standing, Coastland FCU may approve your overdrafts within your current available Member Privilege limit. Whether your overdraft will be paid is discretionary and we reserve the right not to pay. For example, we typically do not pay overdrafts if your account is not in good standing. Your account is in good standing if you (1) demonstrate responsible account management—such as making regular deposits to bring your account to a positive end-of-day balance at least once every 30 days (including the payment of all credit union fees and charges); (2) avoid excessive overdrafts suggesting the use of Member Privilege as a continuing line of credit; and (3) there are no legal orders, levies or liens against your account. Please note that the amount of the overdraft plus our Member Privilege fee of \$25 for each item will be deducted from your account. No interest will be charged on the overdraft balance.

**Please refer to the overdraft policy for additional details*

How do I know when I use the overdraft limit?

You will receive an overdraft notice in the mail each time items are paid. The notice will show the check number, amount and the Member Privilege fee. You will need to subtract the total fees when balancing your checkbook.

What is my Member Privilege limit? If I have two checking accounts, can I get Member Privilege on both?

LIMIT: Checking.....\$ 500

Member Privilege is available to one account per primary member. If you have multiple accounts for your household, you may have a limit on all eligible accounts.

What if I go beyond my Member Privilege limit?

Overdrafts above and beyond your established Member Privilege limit may result in a check or checks being returned to the payee. The returned item NSF fee of ~~\$25~~ will be charged per item and assessed to your account. An NSF notice will be sent to notify you of items paid and/or returned.

How quickly must I repay my Member Privilege?

You should make every attempt to bring you account to a positive end-of-day balance as soon as possible, and must do so with in 30 days. If you are not able to bring your account to a positive end-of-day balance within 30 days, you will receive a letter from Coastland FCU informing you of the situation and your options. If, thereafter, your account has not been brought to a positive end-of-day balance, we may suspend your account and take other steps to recover the funds.

How quickly must I repay my Member Privilege?

There is no additional cost associated with this privilege unless you use it. You will be charged our Member Privilege fee of ~~\$25~~ for each overdrawn item created by check, in-person withdrawals, ATM withdrawals or other electronic means paid under the limit. For example three paid items in one day will result in ~~\$75~~ in Member Privilege fees. To help manage your account, the total fees you have paid for items (both paid and returned) during the current month and for the year-to-date will be reflected on your monthly checking statement.

What are some of the ways I can access my Member Privilege limit? Will my limit be reflected in the balance I receive?

The chart at the top right shows the different ways you can access your Member Privilege limit and indicates whether or not this limit will be reflected in the balance provided.

Access Points	Is my overdraft privilege limit available?	Does the balance provided reflect my overdraft privilege limit?
Teller	No	No
Writing a check	Yes	-NA-
Debit Card	Yes	-NA-
ATM withdrawal	Yes	No
ACH-Auto Debt	Yes	-NA-
Online Banking	No	No
Telephone Banking	No	No

How soon can I use my Member Privilege?

If you are a new account holder, you may be able to use the overdraft privilege service 30 days after the account is opened, assuming you demonstrate responsible account management by making regular deposits to maintain your account with a positive balance, and there are no legal orders, or liens against your account.

What are some other ways I can cover overdrafts at Coastland FCU?

The best way to avoid overdrafts and fees is to manage your account so you don't overdraw it. However, if a mistake occurs, Coastland FCU offers additional ways to cover overdrafts in addition to Member Privilege.

Ways to cover overdrafts at Coastland FCU	Example of associated fees
Good account management	\$0
Link to savings account	\$2 transfer fee
Member Privilege	Member Privilege fee of \$25 for each item

What if I do not want to have Member Privilege on my checking account?

Member Privilege costs you nothing unless you use it. However, if you would like to have this service removed from your account, please call 504.834.2780.

Member Privilege Overdraft Policy

An insufficient balance can result from several events, such as (1) the payments of check, electronic funds transfer or other withdrawal requests; (2) payments authorized by you; (3) the return of unpaid items deposited by you; (4) credit union service charges; or (5) the deposit of items which, according to the credit union's Funds Availability Policy are treated as not yet available of finally paid. We are not obligated to pay any item presented for payment if your account does not contain sufficient funds.

However, if you maintain your account in good standing, we may approve your overdrafts within your current available Member Privilege limit as a non-contractual courtesy. Your account is in good standing if you (1) demonstrate responsible account management—such as making regular deposits to bring the account to a positive balance at least once every 30 days (including the payment of all NSF fees and charges); (2) avoid excessive overdrafts suggesting the use of Member Privilege as a continuing line of credit; (3) your savings account is in good standing and your loans are current; and (4) there are no legal orders, levies or liens against your account.

In addition, based upon our review of your account management, if we determine you may be using member Privilege as a regular line of credit by creating excessive overdrafts, we may suspend the privilege without any prior notice. In the normal course of business, we generally pay ACH items, then checks and then ATMs, low to high, per the credit union's policy. We reserve the right to change the order of payment without notice to you if we suspect fraud or possible illegal activity affecting your account. Also, please be aware that the order of item payment may create multiple overdrafts during a single banking day for which you will be charged our Member Privilege fee of \$25 for each overdraft paid.

You may opt out of the privilege at any time, but you are responsible for any overdrawn balances at the time of opting out. Normally, we will not approve an overdraft for you in excess of the predetermined amount of your account type. So as not to exceed your limit, please note that the amount of the overdraft **plus** the credit union's Member Privilege fee of \$25 per item will be deducted from the overdraft limit.

We may refuse to pay an overdraft for you at any time even though we may have previously paid for you. You will be charged a returned item NSF fee of \$25 for each item returned. You will be notified by mail of any non-sufficient funds items paid or returned that you may have; however, we have no obligation to notify you before we pay or return any item. The amount of any overdraft plus our Member Privilege fee of \$25 and/or a returned item NSF fee of \$25 that owe us shall be due and payable upon demand. If there is an overdraft paid by us on an account with more than one owner on the signature card, each owner and agent, if applicable, drawing/presenting the item creating the overdraft, shall be jointly and severally liable for such overdraft plus our Member Privilege fee of \$25.

Member Privilege should not be viewed as an encouragement to overdraw your account. As always, we encourage you to manage your finances responsibly. If you would like to have this service removed from your account, please call (504) 834-2780.

Please note that your Member Privilege limit may be available at the ATM, POS transactions, and by writing checks. The limit will not be included in the balance during an inquiry.

LIMITATIONS: Member Privilege is a non-contractual courtesy that is available to individually/jointly owned accounts in good standing for personal or household use. Coastland Federal Credit Union reserves the right to limit participation to one account per household and to discontinue this service without prior notice.